



"We Need To Talk" - Tough Conversations With Your Employee: From Performance Reviews to Terminations Tackle Any Topic with Sensitivity and Smarts

Lynne Eisaguirre

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When it comes to talking to an employee about a touchy topic, managers often find themselves at a loss for the right words. Before *the talk*, they are stuck wondering, "Where do I begin?" "What do I say?" and "How will he/she react?" Answering employers' most pressing questions, this go-to guide shows people what to say and how to say it. It features practical and precise advice for specific problem topics and realistic scripts that help dictate what should and should not be said. Not overly academic, this practical primer advises different-level managers, in all industries, how to have those conversations that they dread.

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