



Organization Practice: A Guide to Understanding Human Service Organizations

Mary Katherine O'Connor, F. Ellen Netting

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Human service organizations are under increasing pressure to demonstrate that their programs work. Organization Practice, Second Edition helps students and professionals in human services and nonprofit management understand complex behaviors in organizations. This new edition provides a new, practical model for understanding cultural identities within organizations. Also, it is significantly revised to include numerous real-world cases, critical thinking questions, empirical support, and engaging exercises. Social workers, as well as public health and nonprofit administrators will benefit from the insights in this book.

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