



Ouvidorias Públicas Municipais no Brasil: 1 (Portuguese Edition)

Camila Gonçalves de Mario

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Neste livro, a autora nos traz uma caracterização precisa do trabalho das Ouvidorias Públicas Municipais brasileiras, chamando a atenção para os desafios enfrentados por essas instituições, para a falta de normatização doutrinária do órgão e para as diferenças daí oriundas que resultam em práticas, em vários aspectos, distintas entre si. Esta obra contribui com o debate normativo acerca da definição e do papel deste importante, mas ainda desconhecido, órgão da administração brasileira. E também contribui com a reflexão da prática daqueles que estão envolvidos com o cotidiano das Ouvidorias.

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